



TIPS MONTHLY MEETING MINUTES

JULY 20, 2010

09:30 – 10:30 AM CENTRAL TIME

ATTENDEES:

Lou Hamm, Jessica Villanueva, Matthew Moore, Daniel Lewis, Cathy McNish, Robert Welsh, lessha Moore, Corey Miller, Ken Walker, Dave Agnor, Robert Welsh, Steve Trujillo, Aldo Plascencia, Dianne Osborne, Dan Rivers, Min Kim, Mike Dunn, Bill Card, Eric Perry, Susan Stoyek, Maro Navarro, Eric Perry

ANNOUNCEMENTS:

ArcGIS 10 Update: The software itself will be out in about 3 to 6 week in terms of getting the media for ArcGIS 10 and the licensing scheme will be the same, It will use the FlexLM license server. ArcGIS 10 has been built to link up the service of ArcPad and ArcGIS.

Software Distribution: AutoCAD 2010 has been reduplicated and copies have been sent to Tonya Mullins and Tom Mastaller to be tested. We are working with SedCAD to work out any issues we are having with the SedCAD set up. AutoCAD distribution is now set for August 18.

Service Managers and Workload: An inquiry email was sent out on July 9, asking all the service managers the following three questions: 1)if they have completed all annual customer site visits and what is left? 2) Are you answering all your customer service assistance call or are you deferring them for later? 3) Are there customer request that you have not been able to address? As of the due date we have heard from half of the service managers. Service managers please get those responses to Tonya Mullins as soon as possible.

Karen Evans sent an email to the service managers on July 14 with a link to the students that have been trained through June 30. This will give you an idea of what your customers have been doing as far is training goes. This is also part of the oversight reporting due every June 30.

Windows 7 Testing: Testing has been underway for a few months. Much of the testing has been centered on TIPS software applications to make sure they are compatible with Windows 7. Windows 7 was scheduled to deploy on July 1, but has been delayed to complete this testing.

IT Report: The ITMT was replaced by the IT Business Council which will work to ensure IT efforts are business focused and that there is no duplication of effort between regions and offices. All regions and offices will be asked to submit data sheets on all of their IT efforts as the starting baseline for an OSM IT Portfolio of approved projects and services. This should vastly improve delivery of systems and applications which serve the needs of the business users.

Training Program: When purchasing airline tickets, use the contract carrier only if the ticket does not exceed \$1,000. If that is not possible ask SATO for a non-refundable ticket. If the airline ticket exceeds

\$1,000, you need to secure permission from your manager to purchase. For TIPS travel, Billie Clark must approve airline tickets in excess of \$1,000 prior to purchase.

CAD course materials are available in our new eLearning platform, Moodle. A new hydrology on-line class, AqQA, is now available in Moodle. Veronika is in the process of uploading all TIPS course materials to Moodle so students can download the course manual prior to attending class, and instructors can use the platform for blended delivery of classes. Things are moving ahead with our partnership with Adams State College (ASC). TIPS courses will be certified for credit hours; currently Garmin has been certified for one credit hour. TIPS students have the option to pay \$55/credit hour to ASC to receive college credit for completing the course. We are also working with ASC on certificate programs for attending 2-3 TIPS courses (i.e. GIS certificate). More information will be forthcoming as progress is made on initiatives.

ROUND TABLE:

Dave Agnor: Our next big project is going to be ArcGIS 10 and upgrading that class.

Eric Perry: I took over the StatGraphics software from Bob Postle.

NEXT MEETING: October 5, 2010