

## **AQTESOLV v4.5 INSTALLATION INSTRUCTIONS**

### **GENERAL INSTRUCTIONS**

- 1) Before you install this software, check to make sure that the KeyServer Client software is installed on the target computer. You can check by going to *Start – All Programs – Sassafras K2* – then select *KeyVerify*. The resulting screen should indicate a server under “Name” that begins with “ismden.” It should also list “Valid” under “Status.”

If the *Sassafras K2* folder is not under *All Programs*, or the *KeyVerify* does not indicate a valid install, please go to the TIPS website ([www.tips.osmre.gov](http://www.tips.osmre.gov)) and under *Software – Downloadable Software*, select and download the K2Client software appropriate to the target computer (32-bit or 64-bit). Follow the installation instructions included on the Downloadable Software page to install the KeyServer Client software.

**PLEASE NOTE:** During installation of KeyServer, when prompted for the *Host DNS Name or IP Address*, please contact your TIPS Service Manager or Software Manager for the appropriate address.

- 2) Uninstall any previous version of AQTESOLV prior to installing this version.

### **INSTALLATION INSTRUCTIONS**

- 1) Insert the AQTESOLV CD into the appropriate CD/DVD drive. The installation program should start automatically. If an Autoplay dialog box appears, select “Run setup.EXE”. If the installation program does not start immediately or if Autoplay is disabled, you can start the installation manually by:
  - a. selecting the appropriate drive under “Computer” in Windows Explorer (Win 7) or “My Computer” (XP),
  - b. selecting the TIPS folder, and
  - c. selecting the “setup” application file – **NOT the “setup” file in the service folder.**
- 2) Allow the TIPS InstallShield Wizard to load then complete the following steps:
  - a. *Welcome* screen - Read and select **Next**.
  - b. *License Agreement* - Read and **Accept Terms**. Select **Next**.
  - c. *Customer Information* - Enter user name and organization information. Select **Next**.

- d. *Destination Folder* - Select a destination folder (where you want AQTESOLV to load) or accept default location (recommended). Select **Next**.
  - e. *Program is ready to install* - If you are ok with the installation settings, select **Install**. If not, make necessary changes then return and select **Install**.
  - f. Allow AQTESOLV to install.
  - g. Once AQTESOLV has been successfully installed, a completed screen will come up. **Do NOT select the check box to launch the program** – uncheck if necessary. Select **Finish**.
- 3) Wait until the setup process is complete. A notice should appear indicating a search is ongoing for the proper file to be metered by TIPS. Once the setup is complete, select **Finish**. You may remove the CD now.
  - 4) Restart your machine.
  - 5) To start AQTESOLV:
    - a. Go to the program folder (Win 7) or “Start” then “Programs” (XP), and double click on the AQTESOLV program icon.
    - b. A Key Access notice will appear stating, "AQTESOLV v4.5 is under the control of KeyServer..." If this window does not appear, uninstall and re-install AQTESOLV v4.5. During installation, leave the CD in place until completing Step 3.

### **KNOWN PROBLEMS**

With some installations, the program will not run properly under KeyServer unless the machine is restarted.

For problems with installation or operation of this software, please contact your AQTESOLV Software Manager, **Deborah Dale**, [ddale@osmre.gov](mailto:ddale@osmre.gov), 618-463-6463 ext. 5149.